



TERMS AND CONDITIONS OF HIRE SINGLE/OCCASIONAL HIRERS

The definition of a single/occasional hire are bookings that are not using the premises on a regular day and time.

The named hirer shall mean the person/organisation who is named on the booking form.

The premises shall mean all the areas agreed that form part of the hire.

General

1. A security deposit of £150 will be taken with each booking and will be returned within 14 days of the hire date, on the proviso that all terms and conditions of hire are adhered to. The hirer may incur additional charges for any damage, items missing, additional cleaning etc, that is not covered by the security deposit. **Complaints of excessive noise regarding your particular hire may also result in the loss of your deposit.**
2. Booking times must include any time required for set up and clear away.
3. Invoices must be paid in full, by the payment date stated on the invoice.
4. Hall hire charges will be reviewed annually and may change. The hire charge will be the charge that applies on the date of the hire.
5. Written notice of a minimum of 1 month is required before a cancellation is accepted.
6. Deposit MAY NOT be refunded in cases of late cancellation (less than 1 month)
7. Where a Deposit can be refunded, it will be returned within 14 days of the event.
8. Hire for teenage/young persons' celebrations may be accepted if the party is going to be a family function, or the adult/young person ratio is at least 1 adult to 10 young people.
9. The named hirer on the booking form is responsible, accountable and liable for all guests and party/function associates' behaviour and for ensuring the Terms and Conditions of Hire are adhered to. Inappropriate behaviour, under-age drinking, taking of substances or any anti-social behaviour, including excessive noise, is not allowed on the premises.
10. The named hirer is responsible for checking in and monitoring entry of invited guests and associates of the function from start to finish of the hiring period. No uninvited guests or members of the public should be permitted to enter the premises if there are no other bookings for the premises and the staff have vacated the premises. The hirer will ensure that the total numbers of attendees does not exceed the building's capacity during the hire period.
11. The named hirer must ensure that at least one named person is present within the building throughout the agreed hire period.

12. The kitchen is non-exclusive and can be used by all users during their times of hire. If privacy is required for those using the hall, the kitchen shutters can be closed or the hirer could hire the whole building at an additional cost.
13. Hirers must leave the indoor and outdoor premises, clean, tidy and litter-free. A mop and bucket and a dustpan and brush is provided and is located in the kitchen for hirer's use.
14. The hire includes the hire of tables and chairs, but set up, cleaning and packing away in a neat and safe manner is the responsibility of the named hirer.
15. The hirer is liable for any damage or breakages that may occur during the hire period. All furniture and any equipment belonging to WHCC can only be used within the premises and **MUST NOT** be removed.
16. Hirers must not charge anyone, including guests/visitors for use of the car park.
17. No items, materials, chemicals that could cause a fire risk or potential damage or staining to floor, walls or grounds, can be used in the building or outdoor areas.
18. No sticking tape of any kind shall be used on the flooring, walls and furniture etc.
19. The named hirer is responsible for clearing up and disposing of all rubbish. This includes rubbish from the premises car park and outdoor areas. The hirer may use the facility's bins if space allows, otherwise, rubbish must be disposed off-site.
20. Named hirers may be liable for the cost of any additional cleaning needed following their hire. They are also liable for any damage, missing items or breakages that may occur during the hire period.

Finishing Times, Vacating the Premises and Closures:

21. Named hirers, guests and event staff **MUST** have left the premises by the end of the hire period. Late exits may result in deposits being retained.
22. All music/dancing and singing must cease by 10.00pm Sunday to Thursday and by 11pm Fridays and Saturdays. At no time must these activities be carried out on the outside areas of the Centre or be audible from outside the building.
23. Named hirers or their guests and associates must not congregate or loiter in the car park or cause annoyance/noise to nearby residents.
24. A fee may be applied if the centre incurs additional costs for the early opening or late night closing of the building.

Health & Safety

25. WHCC are responsible for building insurance and building safety. General risk assessments for specific activities taking place in the premises are the responsibility of the named hirer and as such, the hirer needs to be satisfied that the space hired is safe and fit for purpose.
26. Permission must be sought from WHCC before any additional equipment is brought onto the premises. Electrical equipment must have passed a relevant PAT test and shall be fit for purpose. Any accidents resulting from equipment brought onto the premises are the responsibility of the named hirer. All additional items must be removed at the end of the hiring period.
27. Bouncy Castles/Inflatables **MUST** be hired from insured suppliers and the space available should be checked and assessed by the supplier as being

- appropriate for the equipment being hired. Bouncy castle used for outdoors must not be used indoors.
28. The maximum number of people allowed inside the premises may vary depending on the activity taking place. For all bookings, the maximum capacity must not be exceeded.
 29. Internal doors to be kept closed and must not be propped open.
 30. Children must be supervised at all times during the hire period. Children under the age of 5 are not permitted in the kitchen and children under the age of 16 are only permitted in the kitchen if accompanied by an adult.
 31. No children under the age of 16 are allowed in the storage unit. Collection from the storage area, set up of tables, chairs or any equipment must be carried out by an adult.
 32. Any hazards identified within the premises must be reported to WHCC as soon as practicably possible.
 33. Fire safety notices and evacuation procedures are displayed in the building and MUST be adhered to by all guests and associates.
 34. Fire exits must not be obstructed. Fire-fighting equipment must not be moved or used for any other purpose than in an emergency.
 35. It is prohibited to smoke and vape inside the building or in close proximity to the building.
 36. No smoking in the cycle shelter.
 37. No smoking in the courtyard.
 38. No congregating in the cycle shelter.
 39. No fireworks or hazardous liquid substances are allowed on the premises.
 40. If the fire alarm is activated because of breaches in terms and conditions of hire, any emergency call out fees or related costs will be charged to the named hirer.
 41. No BBQ's are allowed inside. BBQ's outside the premises are not allowed without prior permission from WHCC.
 42. Except for assistance dogs, no animals will be allowed on the premises unless agreed by WHCC.
 43. An external defibrillator and catastrophic bleed control kit is located on the external wall outside the main entrance. These come with visual, written and verbal instructions, so in an emergency, they can be used by anyone and no training is required.
 44. WHCC reserves the right to close the premises at any time for emergencies or periodic maintenance or if the safety of hirers, staff or the general public is compromised by staying open.

Insurance and Public Liability

45. The named hirer MUST ensure that suppliers of commercial catering, decorating items, equipment and entertainment hold relevant licences and insurance. WHCC accepts no responsibility for food equipment, or services organised by or brought onto the premises by the named hirer or associates. Copies of public liability certificates must be provided to WHCC Prior to the event.
46. The hirer must ensure compliance with all relevant legislation, in particular that relating to the sale and supply of alcohol. A temporary event notice may need to be applied for by the named hirer and a license must be obtained if alcohol is

being sold at the event. The license must be displayed throughout the event and a copy must be forwarded to WHCC prior to the event date. Failure to do so will result in the hire being cancelled.

47. An alcohol license is not required if alcohol is brought onto the premises for consumption at private functions, where no selling of alcohol takes place.
48. If alcohol is present on the premises, whether sold or not, the named hirer is responsible for monitoring consumption and behaviour of guests whilst on the premises.